



Are you entitled to help with the cost of your glasses?



All claims for help with the cost of your glasses should be backed up with the correct evidence of your claim. To ensure a smooth process when ordering glasses, if required, please bring this with you to your first appointment.

If you are not sure if you are entitled to a voucher to help with the cost of your glasses, please read the table below.
How you can help with the completion of the claim form:

- Make sure you know exactly what benefit/entitlement you are receiving
- Show the evidence requested in the table
- If you cannot provide the necessary evidence, this will be marked on your claim and may result in an investigation into your entitlement
- Please ensure that you bring the evidence of your claim with you at all times

If you are unsure, please ask a member of staff for assistance, or pay for your treatment and ask for a receipt. If you subsequently find that you are entitled to free ophthalmic treatment, you can claim a refund by completing Form HC5 which is available from National Services Scotland on 0131 275 6386.

You are entitled to help with the cost of your glasses if you are:	The evidence you must provide is:
<ul style="list-style-type: none">• You are aged under 16.	<ul style="list-style-type: none">• You should show something with your date of birth on it such as your NHS medical card, your passport, or your birth certificate
<ul style="list-style-type: none">• Aged 16-18 and in full-time education.	<ul style="list-style-type: none">• You must show evidence of your date of birth and proof that you are a full-time student• This would include a letter from your school or college

If you qualify under one of the following categories:	The evidence you must provide is:
<ul style="list-style-type: none">• You are named on an HC2 certificate under the NHS Low Income Scheme.	<ul style="list-style-type: none">• A copy of an HC2 certificate which covers the date we require
<ul style="list-style-type: none">• You receive or are included in your partner's award of Pension Credit Guaranteed Credit.	<ul style="list-style-type: none">• You must produce evidence from the Pension Service, such as your award letter
<ul style="list-style-type: none">• You receive or are included in your partner's award of Income Support.	<ul style="list-style-type: none">• You must produce evidence from your Jobcentre Plus Office, such as your award letter
<ul style="list-style-type: none">• You receive or are included in your partner's award of Income-based Jobseeker's Allowance.	<ul style="list-style-type: none">• You must produce evidence from your Jobcentre Plus Office, such as your award letter
<ul style="list-style-type: none">• You receive or are included in an award of Universal Credit.• To establish if your Universal Credit (Take Home Pay) is WITHIN the monthly income threshold, please visit our website https://www.nhs.uk/nhs-services/help-with-health-costs/help-with-health-costs-for-people-getting-universal-credit/• 2016 thresholds are: 1) £435 -no or net earnings of this value or less or 2) £935 -if you have a child and/or limited capability for work element and no or net earnings of this value or less. These thresholds are subject to change. Please check with your optometrist.	<ul style="list-style-type: none">• If you are WITHIN the threshold, you must provide evidence from your Jobcentre Plus Office showing you received Universal Credit on the date we require, or a copy of a letter (all pages) showing that you are included in your partner's award on the date we require
<ul style="list-style-type: none">• You receive or are included in your partner's award of Income-related Employment and Support Allowance.	<ul style="list-style-type: none">• You must produce evidence from your Jobcentre Plus Office, such as your award letter

You are entitled to help towards the cost of your ophthalmic treatment if:	The evidence you must provide is:
<ul style="list-style-type: none">• You are named on a current HC3 certificate under the NHS Low Income Scheme.	<ul style="list-style-type: none">• A valid HC3 certificate with your name on it

To report an NHS fraud call the **Fraud Hotline 08000 15 16 28** | www.nss.nhs.scot/departments/counter-fraud-services/
The information in this poster is correct at the time of print. For up-to-date information regarding patient exemption go to www.nss.nhs.scot/patient-exemptions or call **NHS24** on 111