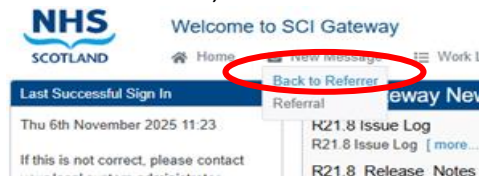


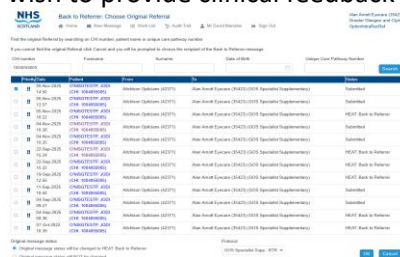
GOS Specialist Supplementary – Return Back to Referrer Information (SCI Gateway)

- A. After the Patient has been seen/treated, clinical feedback is provided by the use of the **Back to Referrer** Letter, from the menu select **New Message > Back to Referrer**



- B. If the Back to Referrer Letter is in response to a received SCI Gateway Referral

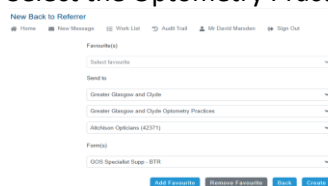
- Enter the CHI, UCPN or Surname, Forename and DOB and click **Search** to identify the Patient Referral that was received
- All referrals received for this patient will be listed, tick the box of the referral you wish to provide clinical feedback



- Ensure that the box is ticked for **Update Original Message Status**
- Choose the protocol (template) that is to be used **GOS Specialist Supp - BTR**
- Click **OK** to start the Letter
- The **Back to Referrer Letter** automatically populates the patient details and will be addressed to the referring optometrist

- C. If no SCI Gateway referral has been received, a Back to Referrer Letter can be created but the patient and the referring Optometry Practice must be selected to populate the letter and deliver it successfully.

- Click on the **Cancel** button
- Select the Branch such that the Optometry sites are listed (e.g. Greater Glasgow and Clyde Optometry Practices)
- Select the Optometry Practice that referred the patient from the drop down options



- Click **Select**
- Enter the CHI number of the Patient



- Click **Match**
- Click on the Patient
- The **Back to Referrer Letter** automatically populates the patient details and will be addressed to the referring optometrist that were selected

D. Complete the information including the following to populate the letter

- Date of Attendance
- Conditions Treated
- Treatment Provided
- Outcome
- Additional Comments
- Sent by Optometrist Details
- Once complete click **Send** and the information is rendered as a clinical letter – a copy will also be included in the electronic patient record (GGC = Clinical Portal)

Print			
ACKLAND, EILEEN 123 ANYWHERE STREET HILLINGTON GLASGOW G52 6BD	Sex: Female Home: 9876543	DoB: 03-Dec-1928	CMT: 0312285000 Unique Care Pathway Number 1220046502651

Neil MacEwen
Aitchison Opticians (42371)
32 ARDGOWAN SQUARE
GREENOCK
PA16 8NJ

Independent Prescriber Report

Dear Neil MacEwen,

Thank you for your recent referral regarding the above patient for Advanced Anterior Eye Management.

The patient attended on: 23-May-2022

The patient was treated for the following condition(s):
Anterior Uveitis
-

The patient was provided with the following treatment(s):
Topical anti-histamines eye drops
-

If the condition does not clear up please re-refer for further treatment.

Kind Regards

Alan Arnott
Alan Arnott Eyecare (35423)
31 DOUGLAS STREET
MILNGAVIE
GLASGOW
G62 6PE
Voice: 0141 955 0515